

# Rules for the “Christmas Games 2025”

*No purchase necessary*

## ARTICLE 1 – ORGANISER

ENGIE Mobilités Electriques, hereinafter referred to as the “**Organiser**”, simplified joint stock company with capital of 54,880,000 euros, whose registered office is listed at 1 place Samuel de Champlain 92930 Paris La Défense Cedex France, matriculated on the Nanterre Register of Trade and Companies with the company number 909 073 363. EU VAT number: FR14909073363 and BE1020493547. ENGIE Mobilités Electriques, operating under the ENGIE Viane brand, is organising a free game with no purchase necessary, titled “Christmas Games 2025”, from 01/12/2025 at 12:01 am until 24/12/2025 at 11:59 pm (hereinafter referred to as the “**Game**” or “**Promotion**”).

The purpose of these rules is to set out the terms and conditions of entry in the Game (hereinafter referred to as the “**Rules**”).

## ARTICLE 2 – DURATION OF THE GAME AND ACCESSIBILITY

### 2.1 - Duration

The Game is accessible on the ENGIE Viane application from 1 December 2025 at 12:01 am until 24 December 2025 at 11:59 pm. The Organiser reserves the right to modify or extend the Game if necessary. In all events, the Organiser cannot be held liable in this respect.

### 2.2 - Game access conditions

Entry in the Game is open to any individual aged 18 or over, who is a member of the ENGIE Viane+ loyalty programme and has a valid and functional email address through which they may, if necessary, be contacted for the purposes of managing the Game (hereinafter referred to as the “**Participant**”).

Only one daily entry per person is allowed for the Instant Win throughout the duration of the Game.

By entering the Game, each Participant fully and unreservedly agrees to these Rules in their entirety, to the applicable standards of online conduct, and to all relevant laws, regulations (including tax laws) and other applicable requirements.

Non-compliance with the terms and conditions of entry outlined in the Rules will result in the entry being declared invalid.

Any entry in the Game that does not comply with the conditions outlined in the Rules, that is falsified, not validated or not registered, or is validated and/or registered after the participation deadline, or contains incomplete, inaccurate or false information, including identity or email address, will be considered invalid and will result in the immediate disqualification of the Participant concerned.

As such, the following actions, in particular, may result in the exclusion of the Participant and the loss of their winnings, at the discretion of the Organiser:

- attempted fraud; including entry under a fake identity or the identity of another person, or at an address that is not occupied by the Participant;
- any deliberate disruption of the Game.

Any entry in any form other than that outlined in the Rules will be considered invalid.

The Organiser reserves the right to carry out any necessary verifications regarding the identity of Participants, within the limits of its authority as the organiser of the Game.

### ARTICLE 3 – Terms and conditions of entry

Entry in the Game must be carried out via the ENGIE Vianeo application and is exclusively reserved to members of the ENGIE Vianeo+ programme.

Any other entry in any form whatsoever will not be taken into account by the Organiser.

To enter the Game, each Participant may, once per day, from 1 December 2025 at 12:01 am until 24 December 2025 at 11:59 pm inclusive:

- a) Head over to the ENGIE Vianeo application;
- b) Create an ENGIE Vianeo+ account or log in to their account;
- c) Click the Game banner to be redirected to the daily Instant Win game page.
- d) Review the Rules of the Game;
- e) Start the daily Instant Win game by clicking the “Play” button;
- f) And instantly find out if they have won a voucher or not. In the event of a win, the Participant will receive a confirmation email with the code and instructions for using the voucher.

The mandatory contact details (surname, last name, email address) used for participation in the Promotion and, where applicable, for awarding prizes, are those provided in the ENGIE Vianeo+ loyalty programme. Each Participant is therefore required to ensure the validity of the contact details provided.

### ARTICLE 4 – PRIZES

1,200 (one thousand two hundred) prizes are available during the Game period, distributed as follows:

- From 1 to 24 December 2025: 1,199 (one thousand one hundred ninety-nine) vouchers worth €4 each including VAT, valid only for electric vehicle charging carried out via the ENGIE Vianeo mobile application. The voucher will have a duration of validity of 30 days.
- On 24th December 2025: 1 (one) voucher worth €100 including VAT, valid only for electric vehicle charging carried out via the ENGIE Vianeo mobile application. The voucher will have a duration of validity of 90 days.

The prizes awarded to winners cannot give rise to any claims of any kind by the winners, nor can they be exchanged for their cash value (in whole or in part), substituted or replaced with another prize of any value whatsoever, for any reason whatsoever.

The Organiser reserves the right to replace the prize(s) won with a prize/prizes of equivalent nature and value in the event of force majeure or if, for reasons beyond its control, the prize(s) offered is/are no longer available.

Prizes that cannot be awarded for reasons beyond the Organiser's control will be lost by the recipients and will not be reassigned.

#### ARTICLE 5 – AWARDING PRIZES AND NOTIFYING WINNERS

The Instant Win games will randomly select 1,200 (one thousand two hundred) winners during the Game period (01/12/2025 to 24/12/2025). Each Participant can only win one prize per day, but could be designated as a winner several times over the Game period.

The winners of the Instant Win game will be awarded ENGIE Vianeo vouchers, as described in Article 4.

The winners will be instantly informed that they have won a voucher via the application screen. They will receive a confirmation email that contains a single-use voucher code that they will have to enter in their ENGIE Vianeo+ account no later than 31 December 2025 at 11:59 pm.

#### ARTICLE 6 – PARTICIPATION COSTS

Internet connection is required to take part in the Promotion. Any costs related to Internet connection time are the responsibility of the Participant, as are any other expenses incurred to participate in the Promotion.

#### ARTICLE 7 – LIABILITY AND RIGHTS OF THE ORGANISER

The Organiser reminds the Participants of the characteristics and limitations of the Internet and declines all liability for the consequences of Participants connecting to the Internet via the Game's website.

In particular, the Organiser shall not be held liable for any material or immaterial damage caused to Participants, their IT equipment or the data stored on it, nor for any resulting impact on their personal, professional or commercial activities.

Moreover, the Organiser shall not be held liable in the event that one or more Participants cannot connect to the website as a result of any problem or technical defect, in particular due to network congestion.

Connecting to the Internet and participating in the Game is done entirely at the Participant's own risk.

It is up to all Participants to take all appropriate measures to protect their own data and/or software stored on their IT equipment against any damage.

It is strictly forbidden, by any means whatsoever, to modify or attempt to modify the proposed arrangements for the Game, in particular in order to modify the results or any element that could influence the results of the Instant Win game.

The Organiser reserves the right, especially for compelling reasons beyond its control, to extend or modify the Game, in whole or in part, in cases of force majeure or Participant fraud, without any right to compensation for Participants. The Organiser cannot be held liable as a result.

The Organiser cannot be held liable if the winner cannot be reached for reasons beyond its control, including, in particular, the misdelivery of the email concerning the prize or the inability to contact the winner due to incorrect contact details provided by the winner.

The Organiser cannot be held liable for incorrect or incomplete contact details, nor for any misdelivery, loss, theft or damage to a prize during shipping or delivery.

## ARTICLE 8 – PERSONAL DATA

As the data controller, ENGIE Vianeo collects and processes the personal data you provided in the ENGIE Vianeo+ account creation form in order to enable your participation in the Game, as well as to ensure its implementation, management, winner selection, awarding of prizes, as well as the management of the consent of Participants.

This data is intended for the Organiser, as well as its service provider, Agence BIG MAMA, who is tasked with organising the Game. This data will not be shared with third parties.

Participants are informed that when accessing the Game application, a functional cookie is present. This is a small computer file used to maintain the navigation session within the Game application. This cookie is valid only for the current session; no other cookies are used.

Participants have the right to access, update, correct, delete, move or oppose the use of their personal data processed by ENGIE Vianeo, under the conditions set forth by regulations, by writing to the following address: “Jeu concours ENGIE Vianeo”, Equipe Marketing Opérationnel – Direction Marketing, - ENGIE Vianeo, 1 Place Samuel De Champlain – Faubourg de l’Arche – 92930 Paris La Défense cedex, or by emailing [rgpd.vianeo@engie.com](mailto:rgpd.vianeo@engie.com).

Participants may oppose the processing of their personal data for marketing purposes, under the conditions set forth by regulations, by writing to the following address: ENGIE Vianeo -1 Place Samuel De Champlain – Faubourg de l’Arche– 92930 Paris La Défense, or by emailing [rgpd.vianeo@engie.com](mailto:rgpd.vianeo@engie.com).

Participants may consult ENGIE Vianeo’s Personal Data Protection Policy on its website via the following link: <https://www.engie-vianeo.com/en/privacy-policy/>

Participants authorise the Organiser to publish the winners’ first names, surname initials and country of residence (*e.g. John D. France*) for promotional purposes, without this granting the winners any right to compensation or any benefit other than the prize awarded.

As data is required in order to enter the Game, Participants who exercise their right to have their data deleted before the end of the Game will be considered to have withdrawn from participation.

The personal data of Participants processed as part of the Game will be deleted by the Organiser three years after the Game’s end, except for the data of winners, which will be retained for as long as necessary to deliver the prize, and except in the case of an ongoing dispute or litigation. The Organiser processes a piece of data or a category of data only if it is strictly necessary for the intended purpose.

The Organiser processes the following categories of data:

- Contact data: surname, first name and email address of Participants.
- Connection, service usage and interaction data: Game responses and the time of connection to the Game.

## ARTICLE 9 – RULES

The Rules can be accessed free of charge for the duration of the Promotion on the dedicated Promotion webpage: [https:// engie-vianeo.com/game](https://engie-vianeo.com/game)

The Rules of the Promotion may also be sent free of charge to anyone who submits a written request to the following address: ENGIE Vianeo – Direction Marketing Opérationnel – Jeu concours “ENGIE Vianeo” – 1 place Samuel de Champlain – 92930 Paris La Défense cedex

## ARTICLE 10 – DISPUTES

Any disputes concerning the Game must be submitted in writing by post no later than 31 December 2025 to the following address in order to be taken into account: ENGIE Vianeo – Direction Marketing Opérationnel – Jeu concours “ENGIE Vianeo” – 1 place Samuel de Champlain – 92930 Paris La Défense cedex

## ARTICLE 11 - INTELLECTUAL PROPERTY RIGHTS

The images used on the Game’s website and application, the objects shown, the trademarks and trade names mentioned, as well as the graphic and computer elements and databases making up the Game’s site, are the exclusive property of their respective owners and may not be extracted, reproduced or used without the written permission of said owners, under penalty of civil and/or criminal proceedings.

Any similarity between the Game’s characters or elements and other fictional characters or elements from existing games is purely coincidental and cannot give rise to any liability on the part of the Organiser or its service providers.

## ARTICLE 12 - APPLICABLE LAW AND JURISDICTION

Entering the Game implies the unreserved acceptance of the Rules and all its provisions. No enquiries regarding the interpretation of application of the Rules, the mechanisms or terms of the Game or on the identity of winners will be answered.

With the exception of obvious errors, it is agreed that the information from the Game systems of the Organiser has evidential value in any dispute regarding the connection elements and IT processing of said information relating to the Game.

Prior to any legal action relating to or arising from the Rules (in particular concerning their application or interpretation), Participants agree to first seek an amicable resolution with the Organiser.

Any dispute that cannot be resolved amicably will be brought before the relevant courts with jurisdiction over the registered office of the Organiser, unless public policy provisions dictate otherwise.

If any provision of the Rules is declared invalid and void, this shall in no way affect the validity of the Rules as a whole, and all other provisions shall retain their full effect and scope.

The Game is exclusively governed by French law.